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**Illinois Department of Human Services**

**ILLINOIS SUPPORTIVE HOUSING PROGRAM**

**REPORT TO THE GENERAL ASSEMBLY**

**State Fiscal Year 2025**

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## **Supportive Housing Program**

### **PREFACE**

On August 18, 1993, House Bill 267 was signed into law to provide state-funded supportive services for low-income families and individuals who were formerly homeless or at risk of becoming homeless. The supportive services included, but were not limited to alcohol and substance abuse counseling, mental health programs, transportation, advocacy, child care, case management and other support services necessary for residents of permanent or transitional supported community facilities, Single Room Occupancy (SRO) facilities and family developments to maintain their community based housing. The services are delivered by governmental units, community organizations, and not-for-profit agencies that operate supportive housing developments.

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## The Supportive Housing Program

### Introduction

The Illinois Supportive Housing Program (SHP) was developed to provide supportive services coupled with housing to low-income homeless individuals and families. The SHP enables formerly homeless individuals and families or those at risk of becoming homeless the ability to sustain their housing by providing necessary support services. The supportive services prevent the program participants from returning to homelessness and enhances their ability to function more independently in the community.

In State Fiscal Year 2025, \$23,947,841 in funding was allocated to the IDHS Supportive Housing Program for persons who are homeless.

### Program Goal

The goal of the Supportive Housing Program is to provide the necessary supportive services to low-income homeless individuals and families that will assist them to live in community based housing. The program requires the provision of community-based transitional or permanent housing (funded from other sources). The supportive services are delivered to the residents in the transitional or permanent housing that will enable them to continue to live as independently as possible.

Program deliverables require that:

- All participants are provided with case management services, counseling services, and advocacy services within five days of admittance to the program. All participants must also have documented access, when applicable, to other supportive services.
- All participants have a service plan developed for implementation within the first week of admittance to the program. The individual service plan must detail monthly outcomes as well as ongoing goals to be accomplished by the participant(s) with the assistance of the provider.
- All participants will have access to case management services outside of normal business hours of operation including, but not limited to, evening case management service hours.
- All participants have a completed intake and assessment done upon entry into the program. Providers must submit all intake and assessment forms to IDHS annually for approval.
- All progress and supportive services for participants will be tracked and progress reported within each participant's case file that includes, at a minimum, a record of the participant's supportive services, case management, progress and benefit assistance.
- All providers have a community outreach plan which includes a detailed description for notifying the community of the program, hours of operation, and admittance/eligibility requirements into the program(s) they administer for IDHS. This plan must include outreach to the other community service agencies, the local FCRC, and other outreach entities. IDHS must be advised of any publication and distribution of flyers, printed materials, and brochures that are part of the IDHS funded Supportive Housing Program.
- All providers have a written agreement or Memorandum of Understanding (MOU) for referrals to other social service agencies. The MOU must include:
  - a description of the types of service(s) to be provided;

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- a description detailing how referrals will be handled by each entity; and
  - a description of any follow-up actions.
- All providers have a referral process that assists program participants with enrollment into public benefit programs such as TANF, Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps), All Kids, medical and disability assistance, as well as other resources that address the needs of the program participants.
  - All providers have the ability to download the IDHS SNAP application and distribute it to eligible households.
  - All providers accurately report outcomes and submit reports to IDHS within the designated time frames utilizing the web-based reporting system.
  - The following projected data is included in the providers Funding Plan:
    - the projected unduplicated number of participants to be served during the fiscal year; and
    - the projected unduplicated number of households expected to be served during the fiscal year.

## **Administration**

The IDHS Division of Family and Community Services, Bureau of Basic Supports administers the Supportive Housing Program for the Illinois Department of Human Services. Program staff perform all administrative and program management functions that include, but are not limited to the implementation of funding plans, contracting, program payments, and program monitoring. The SHP program deliverables are verified by staff from the Bureau of Basic Supports through on-site field monitoring.

## **Funding**

The Supportive Housing Program is funded by the state Health and Human Services Medical Trust fund and General Revenue Fund (GRF). All SHP funds must be obligated by the end of the agreement period and expended by the end of the lapse period. Typically, funding plans are distributed in February or March of each year with contracts distributed in June. The SHP funding cycle is based on the fiscal year of July 1st to June 30th each year.

The public and not-for profit organizations that participate in the SHP must provide supportive services that are matched with at least 25% of the program costs from other sources.

## **Reporting**

In Fiscal Year 2009 the Department made significant improvements to the SHP by developing a web-based quarterly reporting system. In an attempt to capture the maximum amount of available data, the Department designed a reporting system compatible with the federal homeless program reporting formats. The Department also added data elements to the reporting system to provide statistical information regarding homeless children.

Fiscal Reporting: The Fiscal Report is based on a three-part budget submitted by each agency as part of their Funding Plan. The budget contains a Budget Summary, Personnel Detail, and Program Funding Sources. The Budget Summary consists of direct costs and administrative costs that are associated with the direct client services. The Personnel Detail provides specific cost information for staff responsible for direct care for program participants. The Program Funding Sources section requires SHP providers to disclose other funding resources

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that will meet the program match requirements.

Service Reporting: The SHP providers submit quarterly service web-based reports to the Bureau of Basic Supports. The quarterly service reports provide information that includes but is not limited to the number and characteristics of the participants served, participant demographic information, supportive services, causes of homelessness, and special needs.

## **Program Services**

The SHP provides supportive services which are delivered in conjunction with permanent housing to low-income individuals and families who are formerly homeless or at risk of becoming homeless. Supportive services assist families and individuals to return to self-sufficiency. The supportive services provided by the SHP are those deemed necessary to move participants to the highest level of self-sufficiency. Some of the eligible supportive services include, but are not limited to:

Advocacy	Intervening on behalf of program participants to assist in the receipt and use of services.
Alcohol Abuse Services	Providing or arranging services for participants to AA (Alcoholics Anonymous) or other programs to address alcohol abuse.
Case Management	Coordinating the acquisition, delivery and use of supportive services. Case management must include individual assessments that are used to develop individual service plans.
Counseling	Providing or arranging for individual or group counseling to alleviate physical, mental, substance abuse, skill and/or domestic obstacles to self-sufficiency. Family, financial, and life skills counseling services are also eligible.
Child Care	Providing or arranging for child care services.
Children's Services	Providing or arranging for services for child-specific services, such as child abuse counseling or preschool programs.
Domestic Violence	Providing or arranging services for victims of domestic violence.
Education	Providing or arranging for services for participants to complete a course of study leading to a diploma or specific skill certificate.
Employment Services	Providing or arranging services for participants to complete job preparation and/or to secure job interviews/employment. This would include acquiring special tools or clothing to perform the job in which the participant is placed or working toward.
English as a Second Language	English language services available to persons who seek to improve their English language skills.

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Follow-Up Services	Assessing the need and/or providing additional services upon completion of and discharge from the program.
Health/Dental Services	Providing or arranging services for participants and assuring use of needed medical and/or dental services.
HIV/AIDs Related Services	Supportive services related to the needs of participants diagnosed with HIV/AIDS.
Housing Location/Inspection	Locating and/or initial inspection of rental property on behalf of participants to assure that the housing is decent and adequate for the household and meets general health and safety standards prior to occupancy by the program participant.
Legal Service Referrals	Referrals to any legal services which may be needed by participants.
Mental Health Services	Providing or arranging services that address serious and persistent mental disabilities.
Outreach	Locating and/or contacting homeless persons in the community and informing them of available services.
Substance Abuse Services	Providing or arranging services for participants to NA (Narcotics Anonymous) or other programs to address substance abuse.
Transportation	Transporting or purchasing transportation services, such as bus tokens or taxi fares for participants to acquire medical care, public assistance, education, training or other services not provided on site.

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## **Fiscal Year End Program Data**

The following statistics were downloaded directly from the Department's SHP web-based reporting system. All of the following program data was compiled from the quarterly reports submitted by the SHP providers.

### **Number of Homeless Persons**

Listed below is the total number of adults and children under the age of 18 that utilized SHP during the fiscal year.

Adults	Children Under 18	Total
<b>8,920</b>	<b>3,148</b>	<b>12,068</b>

### **Number of Homeless Households**

Single Male	3,705
Single Female	2,780
Couple No Child	125
Couple W/Child	148
Male W/Child	92
Female W/Child	1,400
<b>Total Unduplicated Households</b>	<b>8,250</b>

### Prior Living Situation

The SHP participants reported sleeping in the following places in the week prior to entering the program.

Prior Living Situation	Adults	Children Under Age 18
Non-housing (street, park, car, bus station, etc.)	2,266	305
Emergency Shelter	2,686	1,020
Transitional Housing for homeless persons	546	130
Permanent Housing	1,215	441
Psychiatric facility	25	3
Substance abuse treatment facility	76	1
Hospital	33	24
Jail / Prison	73	0
Domestic violence situation	367	311
Living with relatives / friends	931	477
Rental housing / Eviction	471	278
Disaster / Fire	18	1
Condemned housing	13	1
Other	200	156
<b>Total</b>	<b>8,920</b>	<b>3,148</b>

### Other Shelters

This section provides the number of participants that used "other" shelters in the year prior to entering the Supportive Housing Program. If no shelters were utilized during the prior year, the number of these participants were reported in the "None" category.

Number of Shelters	Adults	Children Under Age 18
None	5,786	1,929
1	2,160	942
2	553	181
3	215	49
4	83	17
5 or more	123	30
<b>Total</b>	<b>8,920</b>	<b>3,148</b>



## Age and Gender

This section describes the age and gender of all participants that entered the program during the fiscal year.

Age	Males	Females
62 and over	1,040	449
51 - 61	1,239	795
31 - 50	1,692	1,698
18 - 30	888	1,105
Emancipated Minor or Unaccompanied Youth*	6	7
<b>Total Adults</b>	<b>8,919</b>	

13 - 17	367	456
6 - 12	617	727
1 - 5	370	442
under 1	75	77
<b>Total Children</b>	<b>3,131</b>	

## Age and Gender of Reunited Family Members or Newborns

The age and gender of newborns, other family members, emancipated minors, or unaccompanied youth reunited with a participant that entered the SHP program during the fiscal year is provided in this section.

Age	Male	Female
62 and over	0	0
51 - 61	1	0
31 - 50	0	0
18 - 30	0	0
Emancipated Minor or Unaccompanied Youth*	0	0
<b>Total Reunited Adults</b>	<b>1</b>	

13 - 17	0	0
6 - 12	0	2
1 - 5	0	2
under 1	9	4
<b>Total Reunited Children</b>	<b>17</b>	

\* Emancipated or Unaccompanied Youth are defined as: emancipated minors, unaccompanied youth, married youth and/or a youth with a child.

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### Ethnicity

This section provides the ethnicity of the SHP participants entering the program within the fiscal year.

<b>Ethnicity</b>	<b>Adults</b>	<b>Children Under Age 18</b>
Hispanic or Latino	996	413
Non-Hispanic and Non-Latino	7,924	2,735
<b>Total</b>	<b>8,920</b>	<b>3,148</b>

### Race

This section provides the race of participants entering the SHP Program during the fiscal year.

<b>Race</b>	<b>Adults</b>	<b>Children Under Age 18</b>
American Indian/Alaskan Native	112	110
Asian	64	20
Black/African American	5,523	2,025
Native Hawaiian/Other Pacific Islander	23	3
White	2,310	599
American Indian/Alaskan Native & White	21	6
Asian & White	5	1
Black/African American & White	493	234
American Indian/Alaskan Native & Black/African American	13	2
Other *	356	148
<b>Total</b>	<b>8,920</b>	<b>3,148</b>

\* The "Other" category exists for participants that do not declare themselves in any of the given categories.

## Special Needs

This section provides information regarding the types of special needs declared by the SHP program participants upon entering the program. (A participant may have multiple special needs.)

Special Need / Conditions	Adults	Children Under Age 18
Substance Abuse (SA)	1,581	1
Alcohol Abuse (AA)	1,076	0
Mental Illness (MI)	3,750	123
Developmental Disability (DD)	534	205
Physical Disability (PD)	1,744	35
HIV and / or AIDS (HIV)	614	3
Chronic Medical Health Problem	1,695	70
Domestic Violence	1,687	625
Unaccompanied Youth	21	1
Pregnant / Parenting Teen	88	3
Ex-Offenders	873	2
Other	121	1
<b>Total</b>	<b>13,784</b>	<b>1,069</b>

## Disabling Condition

The number of program participants declaring a disabling condition upon entry into the program is reported in this section.

**5,592**

The definition of a disabling condition is:

1. A disability as defined in Section 223 of the Social Security Act;
2. a physical, mental, or emotional impairment which is expected to be of a long continued and indefinite duration; substantially impedes an individual's ability to live independently, and of such a nature that such ability could be more suitable housing conditions;
3. a developmental disability as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act;
4. the disease of acquired immunodeficiency syndrome or any conditions arising from the etiological agency for acquired immunodeficiency syndrome; or
5. a diagnosable substance abuse disorder.

## Veterans

The number of participants that declared themselves as a veteran\* that participated in the SHP Program is reported in this section.

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\* A veteran is anyone who has ever been on active military status.

## Cash Income

This section provides monthly cash income levels for all SHP program participants entering the program and the income status of program participants when exiting the program.

### Entering the Program

	<b>Adults</b>	<b>Children Under 18</b>
No Income	4,113	2,630
\$1 to 150	87	22
\$151 to 250	68	9
\$251 to 500	359	54
\$501 to 1000	2,204	149
\$1001 to 1500	1,001	114
\$1501 to 2000	546	76
\$2001 +	542	94
<b>Total</b>	<b>8,920</b>	<b>3,148</b>

### Exiting the Program

	<b>Adults</b>	<b>Children Under 18</b>
No Income	865	608
\$1 to 150	15	3
\$151 to 250	18	7
\$251 to 500	80	29
\$501 to 1000	540	95
\$1001 to 1500	254	46
\$1501 to 2000	164	59
\$2001 +	210	42
<b>Total</b>	<b>2,146</b>	<b>889</b>

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## Sources of Cash Income

The sources of cash income for all participants entering the SHP program are provided in this section.  
Participants may have multiple sources of cash income.

### Entering the Program

Income Source	Adults	Children Under 18
AABD	51	0
Alimony / Spousal Support	17	0
Child Support (or DCFS Grant)	141	156
Employment and Training	35	5
Employment Income	1,758	206
Pension / Retirement	107	0
Private Disability Insurance	1	0
Social Security	246	9
SSDI	997	46
SSI	1,723	90
Targeted Work Initiative	2	0
Temp. Asst. Needy Families (TANF)	392	214
Transitional / GA / Earnfare	40	1
Unemployment Benefits	82	5
Veterans Benefits	92	0
Work First / Work Pays	1	0
Worker's Compensation	5	0
<b>Total</b>	<b>5,690</b>	<b>732</b>

### Sources of Cash Income (continued)

The sources of cash income for all participants exiting the SHP program are provided in this section.  
Participants may have multiple sources of cash income.

#### Exiting the Program

Income Source	Adults	Children Under 18
AABD	18	1
Alimony / Spousal Support	2	0
Child Support (or DCFS Grant)	40	61
Employment and Training	9	5
Employment Income	544	103
Pension / Retirement	22	0
Private Disability Insurance	5	0
Social Security	61	4
SSDI	201	21
SSI	402	40
Targeted Work Initiative	2	4
Temp. Asst. Needy Families (TANF)	106	108
Transitional / GA / Earnfare	6	0
Unemployment Benefits	19	5
Veterans Benefits	17	0
Work First / Work Pays	0	0
Worker's Compensation	1	0
<b>Total</b>	<b>1,455</b>	<b>352</b>

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## Non-Cash Benefits

The non-cash benefits for all participants entering the program are provided in this section, as well as the non-cash benefits for all participants exiting the program during the fiscal year.

### Entering the Program

Source of Benefits	Adults	Children Under 18
All Kids	3	257
Child Care Assistance	156	36
Emergency Food Assistance	1,512	226
LIHEAP	400	156
Teen Parent Program	34	0
WIC	151	112
Medical Card	5,846	1,749
Other	2,123	524
<b>Total</b>	<b>10,225</b>	<b>3,060</b>

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### Exiting the Program

Source of Benefits	Adults	Children Under 18
All Kids	8	88
Child Care Assistance	55	8
Emergency Food Assistance	431	68
LIHEAP	94	85
Teen Parent Program	23	0
WIC	56	57
Medical Card	1,284	550
Other	331	64
<b>Total</b>	<b>2,282</b>	<b>920</b>

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**Supplemental Nutrition Assistance Program / SNAP  
(formerly known as Food Stamps)**

This section provides an unduplicated number of households entering the program during the fiscal year that were either currently enrolled, agency enrolled or ineligible for the program.

<b>Enrolled Prior to Entering:</b>	<b>5,613</b>
<b>Enrolled After Entering:</b>	<b>994</b>
<b>Ineligible:</b>	<b>1,634</b>
<b>Total Households:</b>	<b>8,241</b>

**Shelter Nights**

The total number of shelter nights served to all program participants during the fiscal year is provided in this section.

**Shelter Nights**

	<b>Shelter Nights</b>
Male Adults	1,101,190
Male Children	402,833
Female Adults	1,064,400
Female Children	394,947
<b>Total</b>	<b>2,963,370</b>

**Shelter Meals**

Meals Served / Purchased / or Vouchered for All Participants	<b>296,752</b>
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## Supportive Services

The supportive services provided to all program participants during the fiscal year is represented in this section. (Advocacy, Case Management, and Counseling are required supportive services.  
All numbers in this section are non-duplicative)

<b>Supportive Services</b>	<b>Adults</b>	<b>Children</b>
Advocacy	70,693	5,599
Case Management	238,121	11,643
Counseling		
Financial	37,599	816
Life Skills	123,197	6,380
Other Counseling Services	29,634	441
Alcohol Abuse Services	15,538	0
Child Care	4,271	3,459
Children's Services	5,896	17,171
Domestic Violence	4,289	51
Education	12,909	566
Employment Services	27,173	202
English as Second Language	1,028	0
Follow-up Services	24,501	463
Health / Dental Service	27,692	1,366
HIV / AIDS Related Services	2,451	1
Housing Location / Inspection	24,729	358
Mental Health Services	37,044	2,246
Legal Service Referrals	2,247	40
Outreach	31,170	215
Substance Abuse Services	12,697	4
Transportation	106,014	1,270
Other	74,902	1,938
<b>Total</b>	<b>913,795</b>	<b>54,229</b>
<b>Grand Total</b>		<b>968,024</b>

## Length of Stay

This section provides information regarding the length of time participants spent in the Supportive Housing Program before leaving.

<b>Time Period</b>	<b>Adults</b>	<b>Children Under Age 18</b>
Less than 1 month	241	58
1 to 2 months	234	83
3 - 6 months	314	82
7 - 12 months	326	151
13 - 24 months	411	306
25 months - 3 years	166	55
4 - 5 years	150	69
6 - 7 years	115	46
8 - 10 years	63	17
10 years and up	125	22
<b>Total</b>	<b>2,145</b>	<b>889</b>

## Reason for Departure

Upon departing from the Supportive Housing Program, the following reasons were cited for all program participants during the fiscal year.

<b>Reason for Departure</b>	<b>Adults</b>	<b>Children Under Age 18</b>
Left for housing opportunity before completing program	163	78
Completed program	718	437
Non-payment of rent / occupancy charge	28	5
Non-compliance with project	152	74
Criminal activity / destruction of property / violence	40	1
Reached maximum time allowed in project	63	59
Needs could not be met by project	92	36
Disagreement with rules / persons	28	6
Death	112	0
Voucher funds exhausted	3	1
Voluntary Departure	234	67
Unknown / disappeared	377	108
Other	136	17
<b>Total</b>	<b>2,146</b>	<b>889</b>

\* Transitional shelter programs are allowed to charge up to 30 % of participant income for rent.

## Destination

This section provides the destination of the participants who exited the program during the fiscal year and were not expected to return.

<b>Permanent Housing Destination</b>	<b>Adults</b>	<b>Children Under Age 18</b>
Rental house or apartment (non-subsidized)	315	222
Public Housing	45	46
Section 8	43	54
Shelter Plus Care	9	6
HOME subsidized house or apartment	340	156
Other subsidized house or apartment	82	22
Homeownership	12	11
Moved in with family or friends	211	99
<b>Transitional Housing Destination (24 Months or Less)</b>		
Transitional Opportunity	31	10
Moved in with family or friends	93	52
<b>Institutional Destination</b>		
Psychiatric hospital	15	0
Inpatient alcohol or other drug treatment facility	14	0
Jail / prison	35	3
<b>Other Emergency Shelter Destination</b>		
Emergency Shelter	109	23
Other supportive housing	44	4
Places not meant for human habitation (e.g. street)	64	2
Other	168	14
<b>Unknown Destination</b>		
Unknown	516	165
<b>Total</b>	<b>2,146</b>	<b>889</b>

## Reason for Turnaway

This section provides information regarding the reason participants were turned away from the Supportive Housing Program during the fiscal year.

<b>Reason For Turnaway</b>	<b>Adults</b>	<b>Children Under Age 18</b>
No Vacancy	7,168	1,698
No Voucher Funds	27	3
Inappropriate for shelter	1,083	161
Refused to accept rules	20	6
Found other housing	110	141
<b>Total</b>	<b>8,408</b>	<b>2,009</b>

## Turnaway Referral

This section represents a duplicated count of the referrals made to program participants for other social services that were turned away from the Supportive Housing Program.

**8,971**

## Primary Language

The Department is attempting to identify the total number of program participants that could not speak or read English. A duplicated count of the primary language for these program participants is provided in this section.

Category	Number of Adults	Number of Children
Albanian	0	0
Arabic	2	0
Bosnian	1	2
Bulgarian	0	0
Chinese	0	0
French	5	1
Gujarati	1	0
Hindi	1	0
Khmer	0	0
Korean	0	0
Lithuanian	0	0
Mandingo	0	0
Polish	5	0
Romanian	1	0
Russian	2	0
Spanish	86	49
Ukrainian	0	0
Urdu	0	0
Uzbek	0	0
Vietnamese	0	0
Other - Asian	2	0
Other - African	0	0
Other - Central and South American	0	0
Other - European	0	0
Other - Indian	1	0
Other	2	0
<b>Total</b>	<b>109</b>	<b>52</b>